

Used Battery Return Facilities

The facilities listed on this sheet are equipped to handle the return of used batteries from APC uninterruptible power supplies. Used batteries should be repackaged in the packaging from the new replacement batteries (RBC) or Charge-UPS (CURK) and returned to one of these facilities for proper disposal.

North America & Canada (NAM)

United States

American Power Conversion
Attn: APC Battery Disposal
1600 Division Street
Warwick, RI 02893

Canada

American Power Conversion
C/O K&N Logistics
Attn: RMA#
275 Pendant Drive
Mississauga, Ontario
Canada, L5T 2W9

If your country is not listed above please contact APC Customer Service at:
1-800-800-4APC for further information

Latin America & South America (LAM)

Brasil

American Power Conversion
Alameda Xingú, 850
Alphaville, Barueri
SP, Brasil, CEP 06455-030
Tel: 5511-4689-8600

Argentina, Brasil, Chile, Uruguay, & Paraguay

American Power Conversion
c/o Trans Cargo ZFM
Attn: APC Battery Disposal
Manzana 500. Ruta 8, Km 17 1/2
Montevideo, Uruguay
Tel.: (598) 25182465

Mexico

APC MEXICO
Ejercito Nacional # 579 piso 10
Col. Granada
México, D.F., c.p. 11520
Tel: (55) 5203-2755 ext. 212, 213, 211 & 210
Fax: (55) 5203-2699
E-mail: apcmex@apcc.com

Mexico

Sinteg
c/o APC
Tuxpan # 96
Col. Roma Sur
México, D.F., cp 06760
Tel: (55) 5564-3337

If your country is not listed above please contact APC Latin America & Caribbean Customer Service at:
+1-305-266-5005 for further information



Japan, Pacific, Asia & Australia (JPAA)

Japan

APC Japan
Attn: APC Battery Disposal
C/o Tokyu Air Cargo
Terminal 3, 2-8-3 Nishiura, Funabashi-shi
Chiba Pref. 273-0017 Japan
Tel: +81-3-5434-2021

China

American Power Conversion
APC (Suzhou) UPS Co.,ltd
No.339 SuHongZhongLu ,
China-Singapore Industrial Park
Suzhou 215021 , JiangSu , P.R.China
Tel: 86-512-62582005 Fax: 86-512-62580010

Australia & New Zealand

South Australia (SA)

APC c/o DANZAS AEI ADELAIDE
Attn: APC Battery Disposal
Unit 4, Building A
Corbett Court Export Park
Adelaide International Airport
SA 5950

New Zealand

APC c/o DANZAS AEI AUCKLAND
Attn: APC Battery Disposal
Warehouse 2,
42 Richard Pearse Drive
Airport Oaks
Mangere New Zealand

Queensland & Northern Territory (QLD & NT)

APC c/o DANZAS AEI QUEENSLAND
Attn: APC Battery Disposal
Unit 2/31 Hedley Ave
Hendra Distribution park
Hendra QLD 4001

West Australia (WA)

APC c/o DANZAS AEI PERTH
Attn: APC Battery Disposal
24 Valentine St
Kewdale
WA 6105

New South Wales (NSW)

APC c/o DANZAS AEI SYDNEY
Attn: APC Battery Disposal
Dock 3
2 Millennium Court
Matraville
NSW 2036

Victoria & Tasmania (VIC & TAS)

APC c/o DANZAS AEI MELBOURNE
Attn: APC Battery Disposal
Unit 3, International Square
Trade Park Centre
Tullamarine
VIC 3043

If your country is not listed above please contact APC Customer Service at:
www.apc.com for further information



Europe, Middle East and Africa (EMEA)

Denmark

American Power Conversion
Attn: APC Battery Disposal
Jernet 4
6000 Kolding
Denmark
APC Phone: 80 884953

United Kingdom

American Power Conversion UK Ltd
Attn: APC Battery returns
Unit A1 Bankfield Trading Estate
Sandy Lane
Stockport SK5 7SE
APC Phone 0044 161 209 4800

Germany

TNT Mehrwertlogistik GmbH/APC
Niederlassung Ratingen
Gothaer Strasse 2
Ratingen 40880
Germany
APC Phone: 0800 1010067

Belgium, Netherlands, Luxembourg

APC Benelux B.V
Attn: APC Battery Disposal
Savannahweg 60
3542 AW Utrecht
The Netherlands
APC Phone Support:
Belgium: 0800 101848
Luxembourg: 0800 2091
The Netherlands: 0800 0232509

Italy

American Power Conversion
Attn: APC Battery Disposal
VIA F.LLI
Cernuschi 221-23807
Merate LC, Italy
APC Phone: 800 905821

Ireland

American Power Conversion
Attn: APC Battery Disposal
Ballybrit Industrial Estate
Galway, Ireland
APC Phone: 1800 931647

Poland

CSS Beskidy
Attn: Szymon Mucha
ul. Mieszka I 46
43-300 Bielsko Biala
Poland
Tel: 48 33 829 8290 Fax: 48 33 829 8291
APC Phone: 0801 345917

Portugal

American Power Conversion
Attn: APC Battery Disposal
Estrada De Paco
De Acros, 48 Paco
De Acros, 2780-666
Portugal
APC Phone: 800 853182



EMEA (Continued)

South Africa

American Power Conversion
 AEI Ltd.
 Attn: APC Battery Disposal
 10 Patrick Road
 Jet Park Boksburg
 South Africa
 APC Phone: 0861 272877

Spain

American Power Conversion
 Seur Espana
 Attn: APC Battery Disposal
 Avda. Sant Julia s/n
 Poligono Industrial Congost
 08400 Granollers Barcelona
 APC Phone: 800 099340

Sweden

American Power Conversion
 Attn: APC Battery Disposal
 Mariehallsv 42
 Box 20195,
 161 02 Bromma, Sweden
 APC Phone: 0200 895283

Switzerland

American Power Conversion
 SES Schneider + ERB Speditions AG
 Attn: APC Battery Disposal
 Stammlerbuhlstrasse 9
 CH - 8240 Thayngen
 APC Phone: 0800 111469

Switzerland

American Power Conversion
 C/O Gutor
 Electronics LTD
 Hardstrasse 74 5430
 Wettingen

APC Phone Contact for other EMEA Countries

Austria:	0800 999679	Czech Republic:	0800 102063
Finland:	0800 115308	France:	0805 110053
Greece:	00800 125924	Hungary:	0640 200262
Israel:	1800 9452206	Norway:	800 14036
Russia:	095 9167166	Turkey:	0800 2113305
All Other Countries:	353 91 702055	Fax Support:	353 91 755275

eSupport: <http://www.apcc.com/support> E-mail: apceurtech@apcc.com

